splunk>
MSSP PARTNER

MANAGED SERVICES OVERVIEW

NuHarbor Security specializes in helping our customers install, configure, upgrade, and maintain Splunk. Our staff are trained to the same standard as Splunk employees and are extremely skilled at installing and configuring Splunk environments.

If you need security bench strength or are seeking to outsource security operations, we have options to help you achieve **operational maturity**.

We offer a truly co-managed service.
You want access to your data, but don't have the resources to consistently monitor logs on a daily or 24x7 basis to ensure your systems' security. Our work includes everything from small 10GB/day environments to large multi-site customers.

Your License. Your data. Our Splunk know-how.
Our Splunk administration service is designed to support your existing team or act as your full-time administrator. Our service is intended to be turnkey Splunk support.

Human security review.
Security isn't your core business. Cybercriminals operate around the clock, but you don't have the time or resources to perform proactive, advanced threat hunting. Your team needs the skills and processes to respond quickly.

With extensive experience in state, local, education, and commercial sectors, **NuHarbor is your full-service Splunk partner**. We will ensure your Splunk platform scales efficiently for years to come with the offering that is right for you.

BASE for Splunk administration on demand

STANDARD for 24x7 security monitoring

COMPLETE for a fully customized security suite

WE'RE DIFFERENT.

REAL PEOPLE
► Our deep bench of Splunk Accredited professionals is 100% based in the US.
► We deliver implementation services, and a comprehensive Splunk Enterprise Security Managed Services Program.

OPEN COMMUNICATION
► **Biweekly status reports** are designed for leadership and analyst review, and include environment health, investigation results, current ticket status, and roadblocks.
► **Quarterly meetings** are scheduled to review current security health and future plans that could affect your Splunk environment.

VALUABLE COLLABORATION
► Onboarding is focused on your business, challenges, and goals.
► NuHarbor analysts learn your unique environment.
► Our experts will manage your data and create a tailored solution that's perfect for your business.

WE BUILD IMPACTFUL RELATIONSHIPS.

Splunk Health Monitoring
We help monitor and maintain the health of your Splunk infrastructure from search heads, to indexers, to deployment servers, and all other Splunk systems supporting your environment.

Splunk Data Onboarding
Our Splunk data onboarding maps to the common information model compliance to ensure your data or Enterprise Security correlations run correctly every time.

Splunk Development
If you need to have a dashboard, report, or a saved search developed, we'll work with your team to determine the data sources required to construct the dashboards and searches required.

Service	BASE	STANDARD	COMPLETE
Splunk Health Monitoring	24x7	24x7	24x7
Splunk Data Onboarding			
Splunk Development			
Security Monitoring		24x7	24x7
Threat Intelligence			
NuHarbor Service Desk			
Service Desk Complete		OPTION	
Advanced Threat Intelligence			
Advanced Threat Hunting			
SOAR			
IA + REDSEC Discounts			

Security Monitoring
We search for anomalies with daily reviews of your Splunk environment to identify potentially malicious activity. We filter false positives, investigate potential threats, and escalate valid incidents.

Threat Intelligence
Our Threat Intelligence analysts offer clients timely and critical information to protect their systems before the bad guys gain access. We proactively look for what's over the horizon to prevent attacks.

NuHarbor Service Desk
We offer a service ticketing system you can leverage to create service requests, manage workflows, or check the disposition of open work items.

Service Desk Complete
Align your security platform with your company service desk system. Expedite your response to issues and create a smoother workflow by automating processes and removing data transfer steps.

Advanced Threat Intelligence
Our Cyber Threat Analysis Cell (CTAC) uses the NuHarbor Threat Intelligence platform powered by ThreatConnect to collect, analyze, distribute, and share threat indicators. We harvest and curate high-confidence threat intelligence so you don't have to.

Advanced Threat Hunting
The best threat actors are good at evading detection using low and slow attack techniques. Our CTAC team leverages advanced machine learning algorithms to track suspicious events. If evasion patterns emerge, we will compliment your monitoring team to alert you of nefarious activity.

SOAR
Our Splunk Phantom concierge is designed to help clients maximize adoption of the Security Orchestration Automation and Response platform to ensure better monitoring and early response.

MANAGED SERVICES BUNDLES
At NuHarbor, our clients are our partners. We'll work with you to choose a managed service that aligns precisely with your needs.

24/7/365
▶ Do your compliance or internal directives require 24x7 security monitoring?
▶ We have your covered with our affordable 24x7 service.

ADMIN, UPDATES, & CONFIGURATION
▶ Need help with Splunk upgrades, adding new programs, or data ingestion? Interested in customized dashboards and reporting?
▶ When the time to upgrade comes we can assist with an upgrade path, determine the order of which upgrade certain systems, and help perform the actual upgrade.

INFORMATION ASSURANCE (IA)
From security advisory to policy development to ISO certifications, our Information Assurance team is here to support your security program. No matter what your security or compliance needs are, our team of advisors is here to support all your assurance initiatives.

REDSEC
We're the good hackers for hire. Our REDSEC team of offensive security experts can help you take your security to the next level. There's no such thing as a standard penetration test or vulnerability scan. We work with you to plan offensive services that flex to your business needs.